

Subscription Lifecycle Management for Software & EA Agreements

As Cisco software portfolios continue to expand, managing entitlements, adoption, and lifecycle milestones becomes increasingly complex. PDTx Care ensures customers stay **informed**, **optimized**, and **prepared** to fully leverage entitlements and avoid surprises.

XCARE

What's Included

Proactive Lifecycle oversight for:

Utilization

- License onboarding & assignment validation
- Unused / underutilized entitlement visibility
- Usage-based license right-sizing

Consumption

- Subscription usage trend tracking
- Value realization visibility of software
- Adoption & expansion insights

LDOS Management

- Cisco lifecycle milestone monitoring
- Proactive LDOS notifications
- Renewal, upgrade & transition planning

PDTx Care Subscriptions

1 Year Subscription
3 Year Subscription

XCAREPLUS

What's Included

Everything in PDTx Care...Plus

Quarterly Meetings to cover Product Adoption, Utilization & Roadmap Analysis

SmaTrak AI Subscription Included

Lifecycle & Asset Management for specified technologies.

Support Coordination, OEM Advocacy & Escalation

- 10 Hours PDTx for 1 Year Contract
- 30 Hours for 3 Year Contract

PDTx Care Plus Subscriptions

1 Year Subscription
3 Year Subscription

All Services are delivered over a 12-month or 36-month period, on-boarding and cadenced updates provided by PDT.