

OPTIMIZATION - COLLABORATION

A crafted strategy for elevated collaboration

Health Reviews

Auto-Attendant Audit
Hunt Group Audit
Device Status Review
Common Area Analysis
Customer Experience Analysis

Subscription Reviews

Consumption Analysis
License Lifecycle Management
Comprehensive Health Check

Adoption

Product Feature Review
Software Roadmap Education
Best Practice Analysis

Performance Monitoring

Call Quality Analysis
Video Quality Analysis
Usage/Trend Analysis

A cadenced analysis of your collaboration suite to ensure targeted business outcomes.

Your success team knows the key to collaboration. You'll be provided with recommendations on opportunities for improvement through regular touchpoints and Health Check documents as well as necessary monitoring of subscription consumption.

The cadence around the specific deliverables can be customized to align with your business needs and/or reporting requirements - weekly, monthly, quarterly, bi-annually, annually.



